Dear Sir or Madam,

I bought a CCM Super Tacks 75 Flex, 0123456789, from your online store on Oct.2016.

I received the order on Oct.2016. Unfortunately, when i opened the parcel I saw that i got a stick with 65 Flex.

To solve the problem, I would like you to send a new stick with 75 Flex. I have regularly ordered products at your company but this is he first time something went wrong.

I hope that you will find a solution to this problem because I really like your company and I think you are not dissapointing me because you did not in the last 4 years.

I look forward to getting a new product. If you need to contact me, you can reach me at [marjudth@gmail.com](mailto:marjudth@gmail.com).

Yours faithfully,